

# Terms & Conditions – Members Area & Circles Programme (La Luna Girls)

By accessing the Members Area and participating in the Circles programme, you agree to the following terms:

## **1. Programme Access**

Access to the Members Area is provided for the duration of your child's enrolment in the Circles programme. This includes programme information, resources, and payment links.

## **2. Personal Use Only**

All content within the Members Area is for personal use only. It must not be shared, copied, distributed, or used for commercial purposes without written permission.

## **3. Payment Obligations**

By enrolling in the Circles programme, you agree to complete all required payments in full, in accordance with the agreed payment plan. This is a commitment to the full programme.

## **4. Non-Cancellation Policy**

The programme is not offered on a pay-as-you-go basis. If you choose to withdraw your child at any stage, all remaining payments will still be due.

## **5. Account Responsibility**

You are responsible for maintaining the confidentiality of your Members Area login details. We are not liable for unauthorised access resulting from shared login information.

## **6. Behaviour & Participation**

All participants are expected to engage respectfully and follow programme guidelines. We reserve the right to remove access in cases of inappropriate behaviour. Payment obligations will still apply.

## **7. Health & Wellbeing**

You agree to inform us of any relevant medical, emotional, or behavioural needs. While we aim to provide a safe and supportive environment, participation is at your own discretion.

## **8. Programme Changes**

We reserve the right to make reasonable changes to programme content, schedule, facilitators, or delivery format where necessary.

## **9. Media Consent**

Photos and videos may be taken during sessions for promotional use. You may opt out in writing prior to participation.

**10. Technical Access**

We are not responsible for temporary technical issues affecting access to the Members Area, although we will make reasonable efforts to resolve them promptly.

**11. Termination of Access**

Access to the Members Area may be withdrawn if terms are breached. This does not affect your obligation to complete any outstanding payments.

**12. Acceptance of Terms**

By accessing the Members Area, you confirm that you have read, understood, and agreed to these Terms & Conditions.